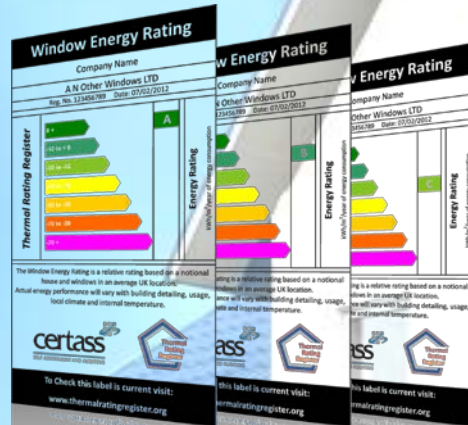




The Thermal Rating Register provides a simple system to demonstrate the energy efficiency of varying window designs.

Using a simple colour coded A-G rating, similar to that seen on white goods and houses; generally the higher the rating, the better the overall thermal efficiency, and the greater the savings on your fuel bills.



The Building Regulations were amended in 2010 and new replacement windows now need to be a minimum of a 'C' rating or an equivalent U-Value of 1.6.

The rating of windows not only takes into account the amount of heat the window loses directly, but also the amount of air that can escape through the frame, and the positive benefit of heat energy gained from solar energy.

The Thermal Rating Register provides rating details on all PVC-u, timber and metal windows.

## Certass Certification and Self Assessment Scheme

For all replacement domestic  
window and/or door installations  
in England & Wales

Homeowner Information Leaflet

Certass Ltd, 37 Carrick Street, Ayr KA7 1NS

Tel: 01292 292099 Fax: 08450 948 024

Email: [info@certass.co.uk](mailto:info@certass.co.uk) Web: [www.certass.co.uk](http://www.certass.co.uk)

## Introduction

In April 2002 the Building Regulations were changed to require compliance for certain home improvements and building works including replacement of domestic windows and doors. To simplify the procedures Competent Person Schemes were set up by the Government to provide the necessary certification, as an alternative to using a Local Authority or private Approved Inspector.

## What Is Certass?

Certass is a Competent Person Scheme for the glazing industry. All Certass registered contractors are vetted to ensure they are qualified to carry out the replacement of windows and doors in accordance with the current Building Regulations.

On behalf of scheme members, Certass will:

- ★ Register the installation with the relevant Local Authority Building Control office.
- ★ Provide you, the homeowner, with the Building Regulation Compliance Certificate for the work carried out. This is your proof of compliance with Building Regulations and will be required by your solicitor should you wish to sell your property.

**GOVERNMENT  
LICENSED**

Authorised by the Department for Communities  
and Local Government (DCLG).

## Why Should I Use a Certass Registered Contractor?

- Certass is user friendly for both homeowners and contractors.
- All contractors registered with Certass are required to be vetted by both Certass and their registered insurance provider.
- All contractors must supply you with an Insurance Backed Guarantee. In the unlikely event that your chosen contractor should cease to trade, his guarantee would still be honoured by his registered insurance provider.
- Building Regulation Compliance Certificates are issued direct to the homeowner, normally within 14 days of notification of the installation by the contractor.
- Replacement Building Regulation Compliance Certificates are available for a small charge if you lose the original.
- Using a Certass registered contractor saves you, the homeowner, from having to notify works directly to your Local Authority Building Control office, which can be time consuming and expensive.

## What Do I Need To Do Next?

Absolutely nothing. Your chosen contractor will ensure your installation is carried out to comply with the current Building Regulations and will register your installation direct with Certass upon completion. You will then receive your Building Regulations Compliance Certificate direct from our office, usually within 14 days of us being notified. If you do not receive this certificate and details of your Insurance Backed Guarantee within 6 weeks of completion, please contact your contractor.