

We are a well-established company trading throughout the north east of England.

We manufacture and install uPVC windows and external doors, as well as supplying and installing composite doors, timber and aluminium doors, windows and shop fronts to trade and domestic clients. Not only do we pride ourselves on the quality of our workmanship and customer service, but we offer a full end-to-end service including obtaining Planning Permission and Building Regulations approvals, as well as liaison with residents – whether owners or tenants of your properties.

We are registered with CERTASS, as a result of which we can self-certify Building Regulations compliance, and offer a 10 year insurance backed guarantee of materials and workmanship.

For more information about us, our products and our services, please visit our [Website](#)

- Company Registration number: 08785402
- VAT Registration number: 175908668
- Construction Industry Scheme UTR: 2025101656
- Bank: Lloyds Bank, PO Box 1000 BX1 1LT; Account 32893760; Sort code 30 93 43.

We hold all necessary Employers and Public Liability insurances. Please see below

We take Health & Safety of our workforce and customers very seriously. Please see below

We have had no reportable accidents since the current owners have acquired the company in 2013, nor have we had any HSE prosecutions.

We take our environmental obligations seriously. Please see our Environmental Policy below

Similarly, we take our Equality & Diversity responsibilities seriously. Please see below

For the full set of our [Company Policies](#),

We undertake a wide range of jobs, from one-off replacements and repairs to individual houses, to blocks of flats, nursing homes and a former hotel. Examples include:

#### White House Nursing and Residential Home

- Client Name: Midas Group
- Job Description: Replacing all timber casement windows with uPVC sliding sash and refurbished timber sliding sash windows in accordance with planning conditions

#### Swallow Hotel Gateshead

- Client Name: Yeshiva L'Zeirim Tiferes Yaacov
- Job Description: Replacing uPVC windows to five storey block conversion to student accommodation

#### 60 – 66 Windermere Street, Gateshead

- Client Name: BSD (UK) Ltd
- Job Description: Replacing all windows and doors. Conversion from four flats into large family dwelling with granny annex

#### 36 – 46 Toward Road, Sunderland

- Client Name: J Bendikt
- Job Description: Replacing all windows on 11 3 storey 5 bedroom houses (total of approx. 300 windows); this job is being completed in phases under the instruction of the client. Up to now we have completed three houses

**We have many satisfied customers.**



Alexander, Louise  
163 Alnwick Road  
Gateshead  
Tyne & Wear  
NE10 1AD  
T: 0191 447 8977  
F: 0191 447 8888  
E: info@throwerstone.co.uk

To whom it may concern

Thrower Stone use ACE Windows for every window and door install, along with any repairs as necessary.

We find the company to be compliant in all aspects, including safety and service.

In fact, ACE are one of the most committed contractors our company uses, we receive constant updates, fast and friendly service and finest quality goods.

I would have no reservations in recommending anyone to use ACE Windows.

Many thanks

*Shelley*  
Shelley Irving

Maintenance Manager



T: 01388 747 444  
F: 01388 747 555

info@dynamicpropertymanagement.co.uk  
www.dynamicpropertymanagement.co.uk

18 - Use Street, Ormskirk  
Counry Durham, DL16 9HS

1<sup>st</sup> March 2017

To whom it may concern,

We as a company would like to personally recommend ACE Windows as a service, as they are constantly keeping in good time and communication with ourselves, confirming appointments and arranging to collect keys on time, and always abiding by the health and safety standards in their work.

All work is finished as instructed, and is completed consistently to a high standard, keeping the quality of work high whilst also being quick and efficient.

If you have any other questions regarding ACE Window's performance, please feel free to get in touch on 01388 747 444.

Regards

Dynamic Property Management



Letters Property Management (UK) Ltd  
6 Laburnum Terrace  
Ashington  
Northumberland  
NE63 0XX  
t. 01670 854666 f. 01670 854449  
www.letterspm.co.uk

15<sup>th</sup> February 2017

ACE Windows (NE) Ltd  
Unit 1 - Dunston Workshop  
Railway Street  
GATESHEAD  
Tyne and Wear  
NE11 9EB

To whom it may concern,

Within our management company, we manage over 400 properties and use Ace Windows for all our doors and windows. I am the Maintenance Manager within the company and work very closely with all contractors. I have done this job for over 10 years and have never come across a more friendly and efficient company.

I have worked with Ace Windows for 2 years now and they completed everything from a single glazed unit to a full house. I find Ace to be very competitive in pricing compared to other companies we have used in the past, but most importantly the efficiency and reliability is key to our company. They have very good communication between our clients and our office.

I would highly recommend to anyone Ace Windows for Price, Efficiency and Friendliness.

Julie Wilkinson

Maintenance Manager

Letters Property Management

Registered In England & Wales Company Reg No 6415675  
Registered Office: 6 Laburnum Terrace, Ashington, NE63 0XX



Passionate about property

north east  
PROPERTY

In addition, see our [Check a Trade](#) reviews:

Head Office:  
51 Victoria Road, Earby, Lancashire, BB18 6UN  
Tel: 01282 817277

Commercial Trading Centre:  
The Three Arches, Broughton Hall Business Park,  
Skipton, N. Yorkshire, YO23 3AE  
Tel: 01756 802100  
Email: info@westcraveninsurance.com

**west craven**  
insurance services ltd

Ace Windows NE Ltd  
Unit 1 Dunston Workshops Railway Street  
Gateshead  
Tyne and Wear  
NE11 9EB

21 December 2016

Dear Mr Rabinowitz

Re:	Insurance Company	: Lucas Feltus
	Policy Number	: T2016122110311227
	Policy Type	: Commercial Combined
	Renewal Date	: 20 December 2017

Whilst we await your full documents, please accept this letter as proof of cover with the following levels of indemnity:

Public Liability: £2,000,000  
Employers Liability: £10,000,000

Once the full documents are received, these will be sent out to you along with a copy of the payment schedule.

If in the meantime you require any further assistance, please don't hesitate in contacting us.

Yours Sincerely,

  
Christian Wakeford  
WEST CRAVEN INSURANCE SERVICES LTD

[www.westcraveninsurance.com](http://www.westcraveninsurance.com)



West Craven Insurance Services Ltd. are Independent Intermediaries for a Number of Insurers Acting under the ABI Code of Practice Authorised and Regulated by the Financial Conduct Authority. Company Reg. No. 4997748 Consumer Credit License No. 659311



**ACE WINDOWS NE**

**HEALTH AND SAFETY POLICY**

Ace Windows have a firm belief that, by having a sound attitude to health and safety requirements, not only will the well-being of the employees be assured, but also the company will be ultimately more efficient and thus more profitable.

The company policy is, so far as is reasonably practicable to:

- Ensure that sufficient resources (e.g. people, time, money and facilities) are made available to ensure adequate control of the health and safety risks arising from our work activities.
- Ensure consultation with our employees on matters affecting their health and safety.
- Ensure the provision and maintenance of safe vehicles, plant and work equipment (WE).
- Ensure safe handling and use of substances.
- Ensure all employees are competent to do their tasks and to give them adequate information, instruction, supervision and training.
- Ensure that all members of the public are protected from being harmed or injured
- Ensure the prevention of accidents and cases of work-related ill health.
- Ensure maintenance of safe and healthy working conditions.
- Ensure access to competent health and safety advice.
- Ensure review and revision of this policy as necessary and at least every year.

It is the company's firm belief that, by having a sound attitude to health and safety requirements, not only will the well-being of the employees be assured, but also the company will be ultimately more efficient and thus more profitable.

Signed..... Abe Rabin (Director) Date.....



**ACE WINDOWS NE**

**ENVIRONMENTALLY SUSTAINABLE WORKPLACE POLICY**

Ace Windows NE are passionate about sustaining the environment and therefore organise ways of working ways to minimise environmental damage. This includes minimising the use of non renewable energy and resources.

Ace Windows NE are encouraged to become actively involved in protecting their working environment and the health of the planet and to limit the use of resources such as paper, electricity and plastic in the workplace.

Care should be taken that products used at Ace Windows NE are, wherever possible are environmentally friendly.

Ace Windows NE will recycle all UPVC, plastics, wood and paper waste where possible. Staff are encouraged to re use and recycle as many resources as possible.

Staff are encouraged to minimise paper use through recycling paper in the workplace and using both sides of paper before disposal. Ace Windows NE will, wherever possible, purchase products with high recycle content.

Ace Windows NE will conserve energy through:

- Checking energy ratings before buying new equipment.
- Turning off lights, office equipment when not in use (this also helps reduce green house emissions).