

Issued to: _____

Installation address: _____

Commencement date: _____

Reference: _____

Workmanship Guarantee

UPVC window frames and door frames are guaranteed against any failure in welded joints and any distorting in accordance with system supplier's recommendations for a period of no longer than 10 years from the above commencement date.

Glass sealed units are guaranteed for a period no longer than 5 years after the commencement date above for the failure of hermetical seals (i.e. misting between panes). This guarantee does not cover for breakage of glass after the installation is complete and excludes consequential loss. No guarantee is given as to the elimination of condensation.

Locking mechanisms, hinges and all metallic moving parts are guaranteed for 1 year subject to regular maintenance by customer. Cosmetic deterioration to handles, letter plates and door handles etc. due to general wear and tear are not covered by this guarantee.

Conservatories, conservatory roofs and roof lights are guaranteed against failure in welded joints and any distortions in accordance with system supplier's recommendations for a period of no longer than 10 years from the above commencement date.

This guarantee does not cover fair wear and tear, abnormal climate changes or extreme weather which may cause the structure of materials used to breakdown in some way.

All guarantees are given in good faith. However, if it is deemed after a visit from a company representative that our product has been misused, tampered or damaged in any way etc, we will render the guarantee null and void, leaving any remedial work to be carried out at a pre-arranged fee, which shall be payable before any work commences.

This guarantee is transferable.

Any failure of materials due to faulty workmanship under the term of this guarantee will be repaired or replaced at **Ace Windows (NE) Ltd.**'s sole discretion.

The customer will have the benefit of the manufacturers guarantee in respect of any materials this should be obtained from **Ace Windows (NE) Ltd** on completion of contract.