

Quality Assured National Warranties

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Mr Avrohom Moshe Rabinowitz
Ace Windows (NE) Ltd
Unit 1, Dunston Workshop,
Railway Street,
Gateshead,
NE11 9EB

07-02-2014

Dear Member,

Re: Application for membership of QANW's Self Assessment IBG Scheme

I refer to the above with respect to your application to register for the provision of Self Certification Insurance Backed Guarantees. I am pleased to inform you that your firm has fulfilled QANW's required criteria and is now registered to provide Insurance Backed Guarantees for Self Certification purposes.

Your QANW registration ID number is WSL 18272. This number should be quoted on all future correspondence with QANW.

Subject to the Terms of Business Agreement you have subscribed to, you are required to freely provide an Insurance Backed Guarantee to every customer you contract with in respect of replacement window or door installations. You may also freely provide Insurance Backed Guarantees in respect of roofline and conservatory works. Please bear in mind, that you are not permitted to collect insurance premium from your customers in respect of any QANW insurance product.

As you are a member of Certass, you will benefit from the "one stop shop" approach to registration. This means that when you register details of a completed window and/or door installation with Certass; subject to their rules and procedures, they will automatically pass the information to QANW, in order that an Insurance Backed Guarantee may be issued to your customer. This is in addition to the Building Regulation Compliance Certificate that will be issued, separately, by Certass.

You will not be able to register conservatory and roofline installations with Certass as these trade types fall outside of Certass' remit. You will however, be able to register these installations directly with QANW so that an Insurance Backed Guarantee may be issued. Details of these installations may be submitted through the online members' area at <http://members.qanw.co.uk>. Installation details must only be lodged upon practical completion of the works. (i.e. no defects are evident in the works and the contract price has been paid) If you have not yet received a password for the online members' area, please contact me at your soonest convenience and I shall provide you with one.

Payment in respect of Insurance Backed Guarantees is collected on a monthly basis via Direct Debit. Please consult your pricing structure document for the applicable rates per Insurance Backed Guarantee. Please note that a non-use fee may be charged where no work is placed with QANW in a given calendar month.

Please note that your chosen insurance option does not include Deposit Insurance, only post-completion Insurance Backed Guarantee cover. If your firm collects deposits from customers, please contact QANW's Self Assessment Department and enquire about Deposit Insurance.

If you have any queries regarding QANW's insurance products, or if you require any assistance with respect to the procedures outlined above, please do not hesitate to contact me.

Yours faithfully,

Self-Assessment Department